

PRESSEMITTEILUNG / PRESS RELEASE

Full time World Service Employees

Six weeks ago HanseYachts Aktiengesellschaft introduced a new service with the appointments of three service employees that travel full time to make available their know how and problem solving abilities to the world wide Hanse network. Thorsten Hoffmann, Thomas Appelhagen and Stefan Pries, who has already had many years of experiences, have available to them two service vehicles, both fully equipped with any tools possibly required including Internet access, laptop and everything else they might need. These technicians with their product knowledge and ability to improvise are the most important part of this service.

Thorsten Hoffmann is just jetting off to Canada (without his service car). One vehicle is away in Scandinavia, the other one is just returning from a tour from Spain via France, the Netherlands to Estonia. The lads have not got any time: Arrived in Berlin at lunch by plane from Barcelona they continue their journey in the evening in the service car to Scandinavia.

There may be times when there might be delays in getting to some locations due to weather or other transportation difficulties but these will not stop the service. Upon the dealers' request the customer service of HanseYachts Aktiengesellschaft will arrange to send a technician to assist in solving problems. Here in Greifswald Monika Die-drich and Philipp Einfeldt as well as Günter Steck manage the service. "We are a company that is active globally and thus we also must provide global service", Steck emphasises. "The three of us here in Greifswald and the three field staff are a good team completing all tasks to the customers' utmost satisfaction." The service unit may be contact by telephone at +49 (0) 3834 579258 or at the weekends from 9:00 o'clock am to 7:00 o'clock pm at +49 (0) 162 2194058.

Ende der Pressemitteilung / End of press release

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